

Q1 Being ethical in private life is a platform for being ethical in public life'. Do you agree? Explain with the help of 5 concrete examples. (10)

Q2 Envy is the enemy of happiness' Do you agree? Explain. What other things take away human happiness? (10)

Q3 For a civil servant, what factors impede his dedication towards public service? Explain. Also mention the possible steps which should be taken to rectify this. (10)

Q4 'It's a universal law-- intolerance is the first sign of an inadequate education. An ill-educated person behaves with arrogant impatience, whereas truly profound education breeds humility'. Explain the quotation with the help of relevant examples. (10)

Q5 Ethical Dilemmas are significantly different in public and private institutions. Do you agree? Explain with examples. (10)

Q6 A National highway has been decided to be constructed. The highway will provide connectivity to many important economic and cultural places. Also, the spiral effect is believed to induce intensive industrialisation in the nearby area. Lobbying has also been done by some corporates to have the desired route to benefit them. However, the National Highway and some connecting roads will definitely pass through an important Protected Area. Environmentalists have triggered protests as not only the protected area will be impacted, but it might also induce habitat fragmentation. However, some protests are also suspicious about being sponsored by some foreign NGOs having vested interests.

(a) Explain the major ethical issues in this case?

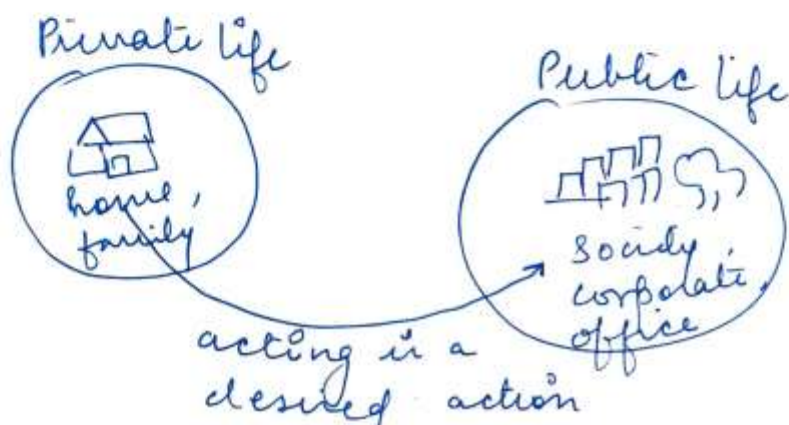
(b) As the concerned highest official of the state, how would you handle this scenario, so that the idea of sustainable development is not defeated? (20)

Q7 You are the head of the cyber crime branch of your district. In the last few years, digital transactions have increased a lot. It has eased life as well as the delivery of public services and benefits. You yourself have heard several stories of positive transformation. The MNCs are also expanding the IT infrastructure. However, certain issues have also arisen. The fraud in digital transactions, cyber attacks, use of cryptocurrencies. Issues of impersonation, cyber bullying are also increasing. You have also received certain unverified information about parents banning internet access to their children, especially girls. You understand how this will impact their education and career opportunities.

(a) What are the ethical dilemmas involved?

(b) According to your ex-officio authority, what steps will you take to tackle this situation. (20)

Ans. 1 Ethics are the prescribed code of conduct with respect to the righteousness and wrongness of an act.



Ethics in Private life like values of honesty, integrity, loyalty, care, compassion are important. This is because, there are reflected in an individual's public private life.

Whatever a person does in his/her private life is always directed towards his/her public life.

Hence, private life conducts poses a way for public life conduct.

Examples:-

- ① My father's team spirit values at home is always reflected in his team Management in his job.
 - ② My mother's compassion for her children is reflected in her conduct while treating elderly, animals and other members of society.
 - ③ An IAS officer who's not cheated in his school will always have Integrity at his workplace.
 - ④ A misogynist at home and how he treats his wife is reflected in public life as his decisions will always be gender-colored.
 - ⑤ My leadership at school as head girl has reflected ~~been~~ a reflection of my strong leadership skills at home with my younger siblings.
- Hence private and public life are always connected and get reflected in each-other's way.

Ans. 2 Happiness is defined as the value that brings joy and satisfaction in an individual.

Envy is the value that is negatively oriented in way of jealousy with other individuals.

Envy is considered as the enemy of happiness as happiness brings joy and satisfaction whereas envy brings distress and sadness.

It is believed if a person is envious, he lacks conscience to be happy.

Generally it is seen that if a friend gets more marks, the other friend stops talking to him because of jealousy.

A person who's envious of other person's success only attracts sadness and stress.

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Therefore, it is advised to stay happy in other's happiness so as to bring satisfaction within heart and mind.

Other things that take away happiness

As Buddha emphasized, the cause of sufferings in human is because of desires. Hence desires can take away happiness.

Excessive negativity around can take away happiness.

Overly emphasis on material pleasures also takes away the sense of joy and relief.

The concept of 'alienation' given by Marx indicates the lack of happiness.

Happiness is the greatest virtue of human beings, therefore it is advised to stay happy and spread happiness.

Ans. 3

A civil servant who's impartial, has integrity and spirit of service towards his duty is considered to be an ethical bureaucrat.

Factors that Impede Civil Service Dedication

① Red Tapism

The over strict rules and regulations at his duty affects his dedication and creativity.

② Lethargy

The laziness also impedes his dedication.

③ Apathy

as sending apathy for poor who were sent away from ration shops

④ Political Interference

is also seen one of the greatest impediment.

① Lack of emotional Intelligence

within civil servants hence
affecting their capabilities

Steps to be taken

- ① Weakening of rules and regulation
so as to overcome red tapism
and inbuilt creativity
- ② Emotional intelligence training
along with administrative
training.
- ③ Civil service reforms
are needed.
- ④ Code of ethics
needs to be well documented
and legalised.
- ⑤ Creativity and Incentivisation
through rewards and punishment

Civil servants are the backbone of
administrative machinery and 2nd CPC AEC
also has recommended for civil service
reforms so as to bring change.

Ans. 4

"Education is a powerful weapon to bring about any change" as said by Mahatma Gandhi highlights the importance of education.

However there exists a difference within Individuals which is visible through their way of inculcation of education.

If an individual has lack of quality education or Inadequate education, he's generally seen as an Intolent man because of his inability to accept other persons opinions.

For example, in a class of 50 students, if a student is only sticked to his opinions and is intolerant towards others view points, he is impatient and arrogant.

The person who's educated truly and profoundly is considered kind, and he needs humility.

For example: Mahatma Gandhi was tolerant to all viewpoints and opinions.

Jawahar Lal Nehru though different from BR Ambedkar gave him the post of chairman of drafting Committee showing his humility.

Whereas Hitler's Intolerance towards Jews and their persecution has showed him arrogant to the entire world.

Therefore, 'tolerance' is the highest virtue of a human being which comes with qualitative education.

Ans. 5

Ethical dilemmas are the conflicting beliefs and value systems which hinders the ability to take concrete decision.

Ethical dilemma in:-

Private
Public Institutions

*) These are the dilemmas that take place in corporate, MNCs, etc.

*) Example -1

The dilemma of Individualism or collective team spirit for an employee

Public
Private Institutions

*) These are the dilemmas that take place while working in government sector.

*) Example -1

The dilemma of Integrity vs corruption for the bureaucrats.

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प्रश्न संख्या
(Question No.)

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in this part)

Example - 2

The values of personal job ethics vs colleagues job ethics. An employee to follow his own code of ethics or colleagues ethics

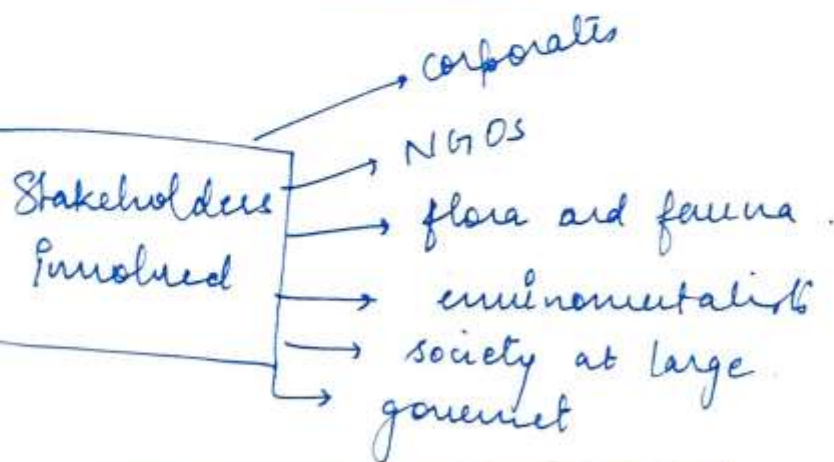
Example - 2

The value of public interests vs private motive. Eg: for a bureaucrat to whistleblow or save his job.

However, what is common is code of conduct and code of ethics for individuals which needs to be followed whether in public institution or private one.

Ans. 6

The above case study is about the environment ethics.



(a) ethical issues involved

- o) Development hurdles by NGO vs development
as the NGOs obstruct developmental practices.
- o) Development vs Environment Conservation
as the highway construction is supposed to impact protected areas.
- o) human vs wildlife
as the needs for humans are supposed to fragment habitats of species.
- o) sustainable development is question as

It will harmfully affect the wildlife areas.

- 1) Issue of foreign findings of NGO.
- 2) vested interest of NGO as its actual objective
- 3) Industrialisation can also lead to other related environment concerns.
- 4) Environmental ethics
The above ethical dilemmas are highlighted in the case study.

(b) As a concerned highest official of the state, my handling of the scenario will include following course of actions :-

- 1) My first step would be to stop the development plan as of now so as to stop the ongoing protest.
- 2) Secondly, I would relegate some

concerned authorities under home ministry or Investigative department to check the interests of the NGOs who are assumed to be foreign and have vested interest.

3) Next step would be to check lobbying of the corporates and the respective benefits they intend to check harness.

4) Then, I would have a sit in or proper talk and deliberation with the environmentalists over their concerns.

5) Would relegate the project for the Environment Impact Assessment so that to check whether the concerns of environmentalists are genuine or not.

6) This EIA project will definitely

lead to alternative projects which will not impact the environment.

By the following course of actions, I would be able to handle the situation better as my environmental concerns would be solved as well as the vested interests of the foreign NGO would be checked.

This is important so as to maintain a balance between development and environment so as to bring sustainable development.

Ans. 7

The above case study revolves around cyber ethics. With increased penetration of Internet, there has been a sudden transformation in the structure.



(a) Ethical dilemmas

1) Cyber threats

These are emerging in the form of cyber terrorism, phishing, hacking.

2) Positive Impact vs Negative Impact of the Internet makes it difficult as to which side to be chosen.

3) Issue of uniform education because of digitalisation.

-) Dilemma of discrimination towards girls by parents by curbing internet for them.
-) Cyber frauds and causing damage to the economy.
-) Internal security vs development that internet poses.
-) Misuse of Internet through bullying, cyberstalking.
-) Impact on youth vs Importance of Internet for their careers and development.

(b) Me being the ex-officio authority, brings into the responsibility to tackle the situation.

Immediate steps

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-) Immediately allocating the issues of cyber fraud to respective team so as to check it.
-) Checking of social media through the help of New Social Media & IT Rules
-) Allocation of duties to respective financial department to check cyber fraud in terms of transactions and cryptocurrencies
-) Suggestion to RBI to enact a digital transaction ethics code.
-) Would ask my senior officials to engage a team for constant vigilance.

Long term steps

-) Awareness to Parents regarding importance of internet and especially girls for career and

lifetime opportunities.

- o) installation of cert-ins etc.
- o) Strengthening of IT infrastructure so as to develop strong resilience towards fraud.
- o) Sensitization of Internet related crime through Mass Media and social media.

Through above steps, I'd be able to bring a positive transformation in the cyber-related branch.

And also through awareness, the girls career opportunities would be strengthened.

By following the steps, I'd be able to uphold my responsibility and duty.